

Customer Service
0800 331 60 07
www.acneuro.com



United Kingdom

ACN 1 – Domestic Rates

Effective December 1, 2008

Prices are shown in pence per minute (incl. 15% VAT). All calls are charged per minute.

	Incl. VAT	Incl. VAT	Incl. VAT
Calls to fixed lines	Day	Evening	Weekend
Local Calls	2.93	1.46	0.00 ¹
National Calls	2.93	1.46	0.00 ¹
Other ACN fixed-line numbers	FREE	FREE	FREE

Fixed to Mobile Calls	Day	Evening	Weekend
T-Mobile Number ranges	11.73	6.84	6.84
Vodafone Number ranges	11.73	6.84	6.84
O ₂ Number Ranges	11.73	6.84	6.84
Orange Number Ranges	11.73	6.84	6.84
Other Providers Number Ranges	11.73	6.84	6.84

Daytime..... 6:00am to 6:00pm Monday thru Friday
Evening..... 6:00pm to 6:00am Monday thru Friday
Weekend..... Midnight Friday to Midnight Sunday

Note: Calls (excl. FREE calls and calls charged per call see footnote 1 below) are subject to a call set up charge of 5.87 p (incl. VAT)

¹ Price per call up to 1 hour. After 1 hour the call is charged at 0.98p (incl. VAT) per minute.

Rates are effective at time of print and are subject to change without notice. This Rate sheet is for guidance only and does not form part of any contract.

ACN reserves the right to change these prices.
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United Kingdom

ACN 1 – International Rates (A - L)

Effective December 1, 2008

Rates valid for calls made from UK. Prices are shown in pounds per minute, incl. 15% VAT. Calls are charged per minute. Calls are subject to a call set up charge of 5.87p (incl. 15% VAT).

Int. Destination	Peak	Offpeak	Weekend	Int. Destination	Peak	Offpeak	Weekend
A Afghanistan	1.070	1.023	0.940	D Djibouti	0.809	0.772	0.715
Albania	0.409	0.363	0.345	Dominica	0.725	0.612	0.581
Albania Mobile	0.654	0.608	0.589	Dominican Republic	0.623	0.530	0.512
Algeria	0.409	0.363	0.345	E East Timor	1.860	1.813	1.767
American Samoa	1.258	1.202	1.115	Ecuador	0.809	0.772	0.715
Andorra	0.349	0.295	0.260	Egypt	0.762	0.661	0.595
Andorra Mobile	0.594	0.539	0.505	El Salvador	1.033	0.884	0.791
Angola	0.809	0.772	0.715	Equatorial Guinea	1.070	1.023	0.940
Anguilla	0.623	0.530	0.512	Eritrea	1.033	0.884	0.791
Antarctica	1.276	1.220	1.133	Estonia	0.483	0.456	0.409
Antigua and Barbuda	0.214	0.196	0.196	Estonia Mobile	0.728	0.701	0.654
Argentina	0.781	0.669	0.595	Ethiopia	1.033	0.884	0.791
Armenia	0.809	0.661	0.605	F Falkland Islands	0.809	0.772	0.715
Aruba	0.614	0.493	0.465	Faroe Islands	0.349	0.295	0.260
Ascension	0.809	0.772	0.715	Fiji	0.809	0.772	0.715
Australia	0.223	0.084	0.084	Finland	0.252	0.223	0.214
Australia Mobile	0.468	0.329	0.329	Finland Mobile	0.496	0.468	0.459
Austria	0.252	0.223	0.214	France	0.172	0.084	0.084
Austria Mobile	0.496	0.468	0.459	France Mobile	0.417	0.329	0.329
Azerbaijan	0.483	0.456	0.409	French Guiana	1.070	1.023	0.940
B Bahamas	0.623	0.530	0.512	French Polynesia	1.646	1.599	1.553
Bahrain	0.809	0.661	0.605	G Gabon	0.781	0.669	0.595
Bangladesh	0.233	0.205	0.205	Gambia	0.781	0.669	0.595
Barbados	0.214	0.196	0.196	Georgia	0.614	0.493	0.465
Belarus	0.483	0.456	0.409	Germany	0.172	0.084	0.084
Belarus Mobile	0.728	0.701	0.654	Germany Mobile	0.417	0.329	0.329
Belgium	0.172	0.084	0.084	Ghana	0.781	0.669	0.595
Belgium Mobile	0.417	0.329	0.329	Gibraltar	0.223	0.195	0.174
Belize	0.809	0.661	0.605	Gibraltar Mobile	0.468	0.439	0.419
Benin	0.781	0.669	0.595	Greece	0.130	0.093	0.093
Bermuda	0.214	0.196	0.196	Greece Mobile	0.375	0.338	0.338
Bhutan	0.651	0.614	0.576	Greenland	0.809	0.772	0.715
Bolivia	0.809	0.772	0.715	Greenland Mobile	1.054	1.017	0.960
Bosnia-Herzegovina	0.409	0.363	0.345	Grenada	0.214	0.196	0.196
Bosnia-Herzegovina Mobile	0.654	0.608	0.589	Guadeloupe	0.809	0.661	0.605
Botswana	0.781	0.669	0.595	Guam	1.070	1.023	0.940
Brazil	0.781	0.669	0.595	Guantanamo Bay	1.070	1.023	0.940
Brunei Darussalam	0.651	0.614	0.576	Guatemala	0.781	0.669	0.595
Bulgaria	0.409	0.363	0.345	Guinea	0.809	0.772	0.715
Bulgaria Mobile	0.654	0.608	0.589	Guinea-Bissau	1.276	1.220	1.133
Burkina Faso	0.809	0.772	0.715	Guyana	1.033	0.884	0.791
Burundi	0.809	0.772	0.715	H Haiti	0.964	0.777	0.715
C Cambodia	1.860	1.813	1.767	Honduras	0.781	0.669	0.595
Cameroon	0.781	0.669	0.595	Hong Kong	0.112	0.074	0.074
Canada	0.149	0.084	0.084	Hungary	0.252	0.223	0.214
Cape Verde	0.809	0.772	0.715	Hungary Mobile	0.496	0.468	0.459
Cayman Islands	0.623	0.530	0.512	I Iceland	0.409	0.363	0.345
Central African Republic	1.258	1.202	1.115	Iceland Mobile	0.654	0.608	0.589
Chad	1.276	1.220	1.133	India	0.233	0.205	0.205
Chile	0.781	0.669	0.595	Indonesia	0.632	0.614	0.576
China	0.214	0.196	0.196	Iran	1.033	0.884	0.791
Christmas Island	0.223	0.084	0.084	Iraq	1.033	0.884	0.791
Cocos (Keeling) Islands	0.223	0.084	0.084	Ireland	0.028	0.028	0.028
Colombia	0.809	0.772	0.715	Ireland Mobile	0.384	0.329	0.329
Comoros	1.070	1.023	0.940	Israel	0.483	0.456	0.409
Congo	1.070	1.023	0.940	Israel Mobile	0.728	0.701	0.654
Congo (Dem. Rep.)	0.809	0.772	0.715	Italy	0.205	0.084	0.084
Cook Islands	1.276	1.220	1.133	Italy Mobile	0.449	0.329	0.329
Costa Rica	0.781	0.669	0.595	J Jamaica	0.214	0.196	0.196
Cote D'Ivoire	1.033	0.884	0.791	Japan	0.093	0.066	0.066
Croatia	0.409	0.363	0.345	Jordan	1.004	0.864	0.791
Croatia Mobile	0.654	0.608	0.589	K Kazakhstan	0.632	0.595	0.549
Cuba	1.070	1.023	0.940	Kenya	0.781	0.669	0.595
Cyprus	0.223	0.186	0.186	Kiribati	1.276	1.220	1.133
Cyprus (Turkey)	0.223	0.186	0.186	Kuwait	0.809	0.661	0.605
Cyprus Mobile	0.468	0.431	0.431	Kyrgyzstan	0.632	0.595	0.549
Czech Republic	0.252	0.223	0.214	L Laos	1.258	1.202	1.115
Czech Republic Mobile	0.496	0.468	0.459	Latvia	0.483	0.456	0.409
D Denmark	0.181	0.084	0.084	Latvia Mobile	0.728	0.701	0.654
Denmark Mobile	0.426	0.329	0.329	Lebanon	1.004	0.864	0.791
Diego Garcia	1.646	1.599	1.553	Lesotho	0.781	0.669	0.595

A single rate applies for calls to both fixed and mobile numbers for destinations where a mobile rate is not shown.

ACN European Services Ltd.

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United Kingdom

ACN 1 – International Rates (L - Z)

Effective December 1, 2008

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Int. Destination	Peak	Offpeak	Weekend	Int. Destination	Peak	Offpeak	Weekend
L Liberia	0.781	0.669	0.595	R Romania Mobile	0.728	0.701	0.654
Libya	0.409	0.363	0.345	Russian Federation	0.483	0.456	0.409
Liechtenstein	0.184	0.174	0.163	Russian Federation Mobile	0.728	0.701	0.654
Liechtenstein Mobile	0.429	0.419	0.408	Rwanda	0.809	0.772	0.715
Lithuania	0.483	0.456	0.409	S Samoa (West)	1.646	1.599	1.553
Lithuania Mobile	0.728	0.701	0.654	San Marino	0.409	0.363	0.345
Luxembourg	0.181	0.172	0.162	Sao Tome and Principe	1.276	1.220	1.133
Luxembourg Mobile	0.426	0.417	0.407	Saudi Arabia	0.614	0.493	0.465
M Macau	0.651	0.614	0.576	Senegal	1.033	0.884	0.791
Macedonia (FYROM)	0.409	0.363	0.345	Serbia-Montenegro	0.409	0.363	0.345
Macedonia (FYROM) Mobile	0.654	0.608	0.589	Serbia-Montenegro Mobile	0.654	0.608	0.589
Madagascar	0.809	0.772	0.715	Seychelles	1.033	0.884	0.791
Malawi	0.781	0.669	0.595	Sierra Leone	0.781	0.669	0.595
Malaysia	0.391	0.363	0.345	Singapore	0.177	0.139	0.139
Maldives	1.070	1.023	0.940	Slovakia	0.252	0.223	0.214
Mali	0.809	0.772	0.715	Slovakia Mobile	0.496	0.468	0.459
Malta	0.252	0.223	0.214	Slovenia	0.409	0.363	0.345
Malta Mobile	0.496	0.468	0.459	Slovenia Mobile	0.654	0.608	0.589
Marshall Islands	1.276	1.220	1.133	Solomon Islands	1.276	1.220	1.133
Martinique	0.809	0.661	0.605	Somalia	1.276	1.220	1.133
Maritania	1.070	1.023	0.940	South Africa	0.483	0.428	0.391
Mauritius	1.033	0.884	0.791	South Africa Mobile	0.728	0.672	0.635
Mayotte	1.033	0.884	0.791	South Korea	0.651	0.614	0.576
Mexico	0.651	0.614	0.576	Spain	0.205	0.084	0.084
Micronesia	1.276	1.220	1.133	Spain Mobile	0.449	0.329	0.329
Midway Islands	1.276	1.220	1.133	Spain-Canary Islands	0.223	0.195	0.174
Moldova	0.614	0.493	0.465	Sri Lanka	0.772	0.762	0.595
Monaco	0.331	0.275	0.242	St. Helena	1.258	1.202	1.115
Monaco Mobile	0.575	0.520	0.486	St. Kitts and Nevis	0.623	0.530	0.512
Mongolia	1.258	1.202	1.115	St. Lucia	0.214	0.196	0.196
Montserrat	0.725	0.612	0.581	St. Pierre and Miquelon	0.623	0.530	0.512
Morocco	0.409	0.363	0.345	St. Vincent-Grenadines	0.623	0.530	0.512
Morocco Mobile	0.654	0.608	0.589	Sudan	0.781	0.669	0.595
Mozambique	0.809	0.772	0.715	Suriname	1.219	1.028	0.920
Myanmar	1.070	1.023	0.940	Swaziland	0.781	0.669	0.595
N Namibia	0.781	0.669	0.595	Sweden	0.172	0.154	0.139
Nauru	1.276	1.220	1.133	Sweden Mobile	0.417	0.398	0.384
Nepal	0.651	0.614	0.576	Switzerland	0.172	0.084	0.084
Netherlands	0.172	0.084	0.084	Switzerland Mobile	0.417	0.329	0.329
Netherlands Antilles	0.614	0.493	0.465	Syria	1.004	0.864	0.791
Netherlands Mobile	0.417	0.329	0.329	T Taiwan	0.651	0.614	0.576
New Caledonia	1.646	1.599	1.553	Tajikistan	0.809	0.772	0.715
New Zealand	0.288	0.252	0.172	Tanzania	0.781	0.669	0.595
Nicaragua	1.033	0.884	0.791	Thailand	0.632	0.614	0.576
Niger	0.809	0.772	0.715	Togo	1.033	0.884	0.791
Nigeria	0.632	0.595	0.549	Tokelau	1.646	1.599	1.553
Niue	1.258	1.202	1.115	Tonga	1.258	1.202	1.115
Norfolk Island	1.070	1.023	0.940	Trinidad and Tobago	0.214	0.196	0.196
North Korea	1.276	1.220	1.133	Tunisia	0.409	0.363	0.345
Northern Mariana Islands	1.033	0.884	0.791	Turkey	0.223	0.186	0.186
Norway	0.223	0.084	0.084	Turkey Mobile	0.468	0.431	0.431
Norway Mobile	0.468	0.329	0.329	Turkmenistan	0.758	0.701	0.646
O Oman	0.809	0.661	0.605	Turks and Caicos Islands	0.725	0.612	0.581
P Pakistan	0.233	0.205	0.205	Tuvalu	1.276	1.220	1.133
Palau	1.276	1.220	1.133	U Uganda	0.781	0.669	0.595
Palestine	0.483	0.456	0.409	Ukraine	0.483	0.456	0.409
Panama	0.781	0.669	0.595	United Arab Emirates	0.614	0.493	0.465
Papua New Guinea	0.809	0.772	0.715	United States	0.139	0.084	0.084
Paraguay	0.781	0.669	0.595	Uruguay	0.781	0.669	0.595
Peru	0.781	0.669	0.595	Uzbekistan	0.632	0.595	0.549
Philippines	0.651	0.614	0.576	V Vanuatu	1.276	1.220	1.133
Poland	0.252	0.223	0.214	Venezuela	0.781	0.669	0.595
Poland Mobile	0.496	0.468	0.459	Vietnam	1.258	1.202	1.115
Portugal	0.214	0.181	0.162	Virgin Islands (British)	0.623	0.530	0.512
Portugal Mobile	0.459	0.426	0.407	Virgin Islands (U.S.)	0.623	0.530	0.512
Portugal-Azores	0.223	0.195	0.174	W Wake Island	1.860	1.813	1.767
Portugal-Madeira	0.223	0.195	0.174	Wallis and Futuna Islands	1.860	1.813	1.767
Puerto Rico	0.475	0.409	0.391	Y Yemen	1.033	0.884	0.791
Q Qatar	0.809	0.661	0.605	Z Zambia	0.781	0.669	0.595
R Reunion	0.809	0.772	0.715	Zanzibar	0.781	0.669	0.595
Romania	0.483	0.456	0.409	Zimbabwe	0.781	0.669	0.595

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